



User's Manual




WiTi Mobile Application

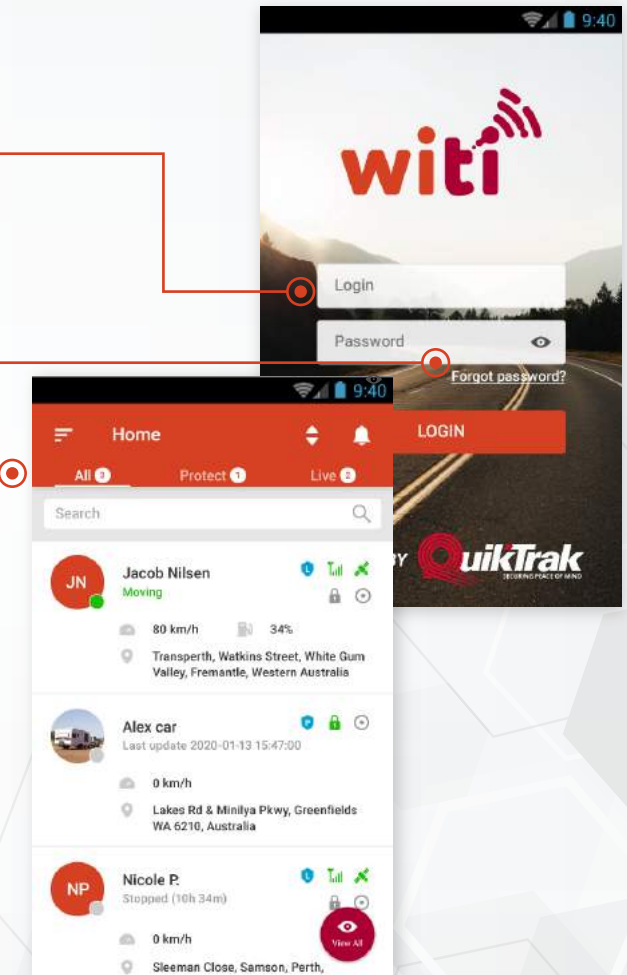
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Login to Your Mobile App

Login to the app to access tracking and alarms on the go:

1. Enter your username or email into **the Login box** and your password into **the Password box**; 
2. Select **Login** to enter your account; 
3. Upon entering your account your **Assets** will be displayed on the home screen. Pay attention to the tabs: **All, Protect and Live**. Now all your assets are displayed in 1 app. 



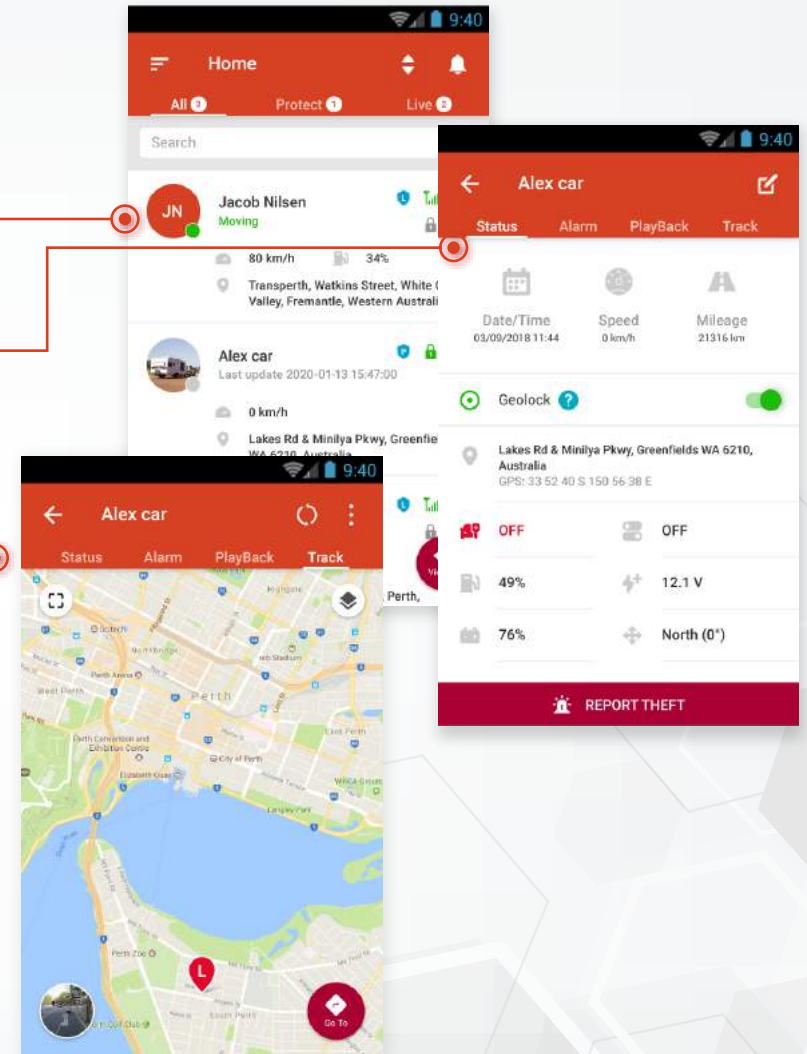
Hint:

We strongly recommend you modify the default password for maximum account security.

Asset Live Location and Update Information (Live Assets)

Live track the location and information of your assets for up to date information:

1. Select the **Asset name**;
2. The **Status** page will provide the up to date information for the desired asset;
3. Select the **Track** option to view the location on a **Map**.



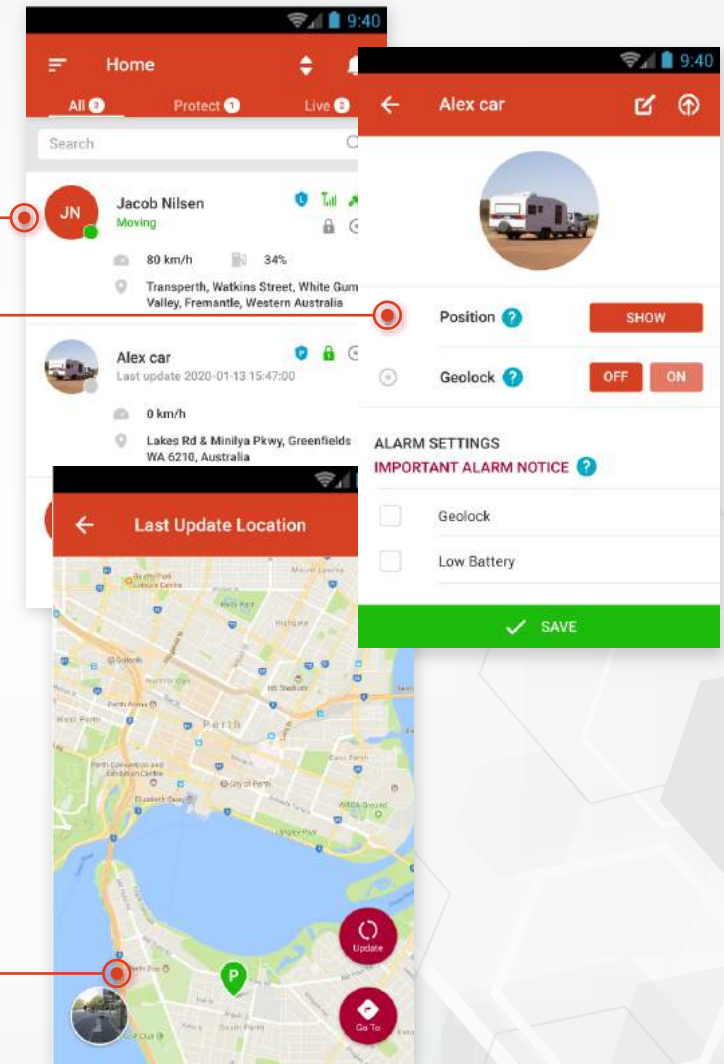
Hint:

Need directions? Click on the GO TO option on the tracking page to access your mapping software.

Asset Live Location and Update Information (Protect Assets)

Live track the location and information of your assets for up to date information:

1. Select the **Asset name**;
2. On the screen that opens, you can select the **Position** option;
3. A screen with a **Map** will open.



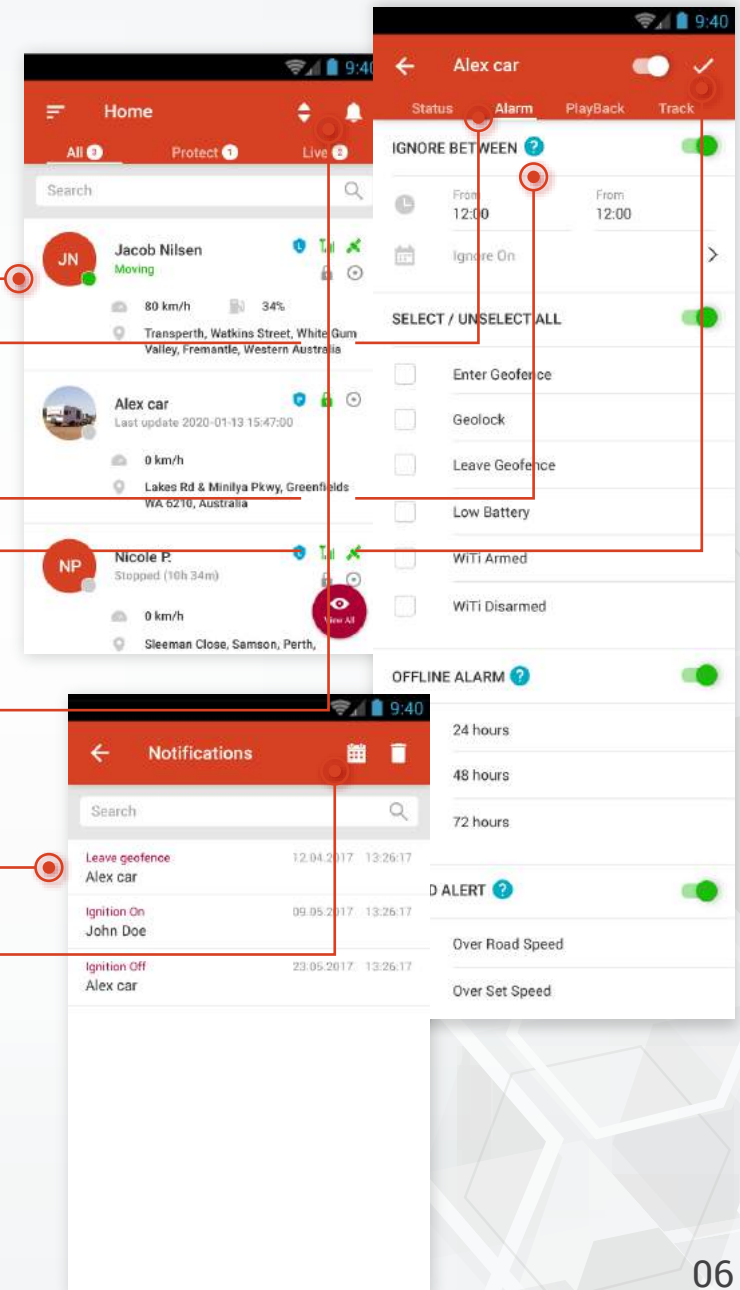
Hint:

Need directions? Click on the GO TO option on the tracking page to access your mapping software.

Setting Alarm Notifications — Individual Assets (Live Assets)

Setting alarms into only provides additional security but also a great way to track the usage of your asset:

1. **Select** the asset your wish to set the alarm for;
2. Select the **Alarm** tab;
3. In the list of alarm **Select** the desired alarms you wish to receive. Functions are also available to you: Ignore between, Speed alert, Offline alarm. Click on the **Question mark icon** next to the title to see a hint. Select the **Apply icon** to save the changes;
4. During an alarm you will receive a Push notification, either click the notification to display the information or enter the App and select the **Bell icon**;
5. This will display the notifications from the asset, **Select** the notification you wish to review;
6. To view the notification history, click on the **Calendar icon**.



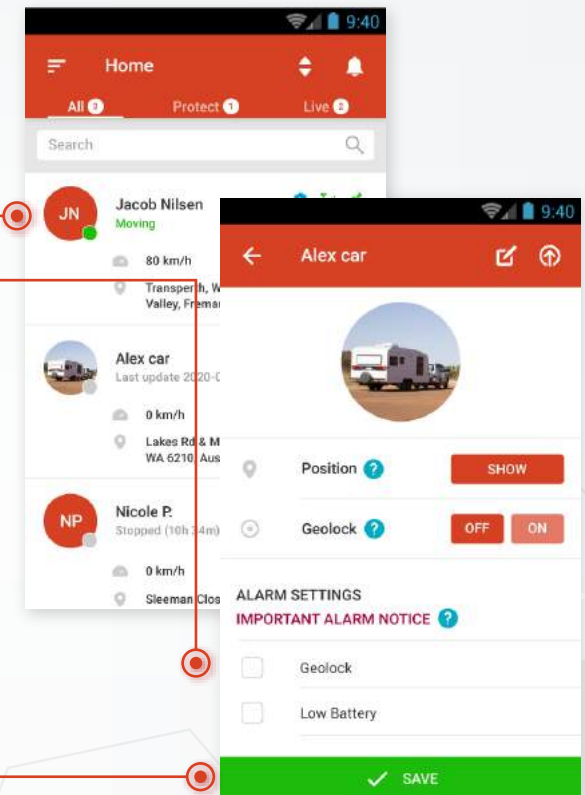
Hint:

The function **view notification history** is available only for Live assets.

Setting Alarm Notifications — Individual Assets (Protect Assets)

Setting alarms into only provides additional security but also a great way to track the usage of your asset:

1. **Select** the asset your wish to set the alarm for;
2. In the list of alarm **Select** the desired alarms you wish to receive;
3. Click the **Save** button.



Hint:

To get all the features, upgrade your asset to the live version.

Setting Alarm Notifications — Multiple Assets

Setting alarms for a fleet has never been easier:

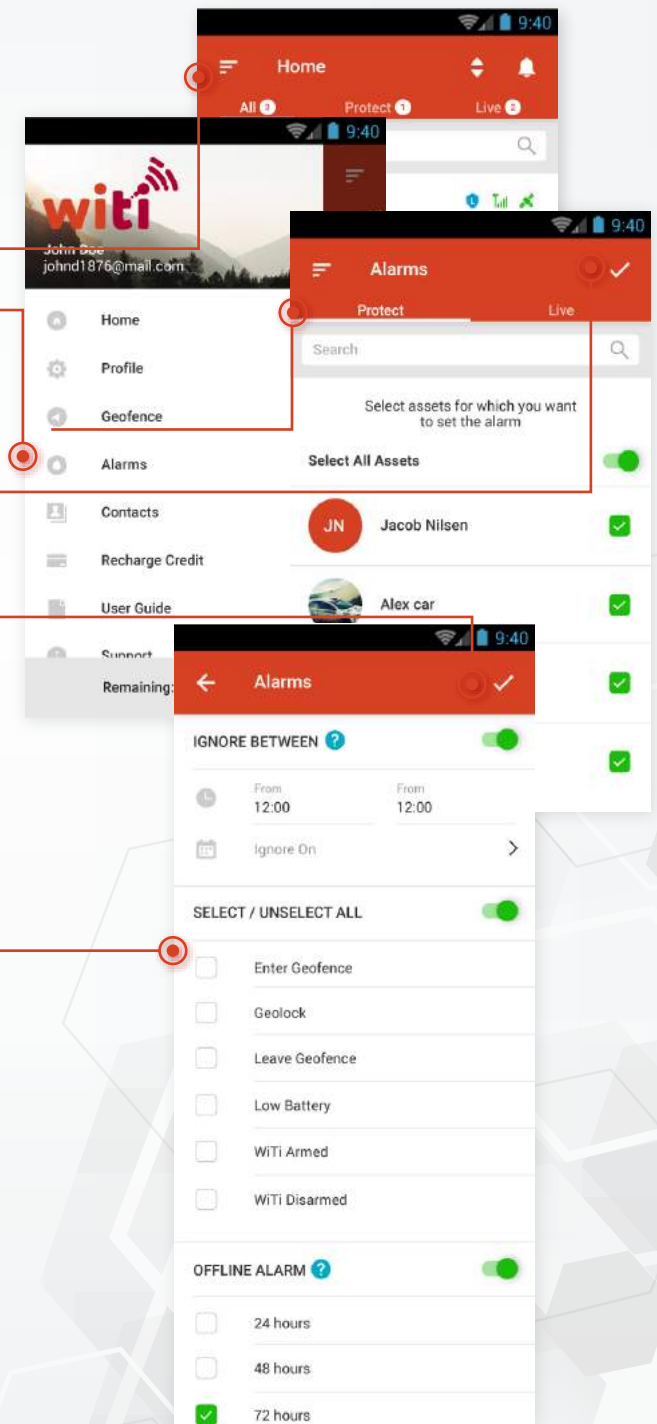
1. Select the **Menu** option;
2. Select the **Alarms** tab;
3. Select the **Category (Protect, Live)** and **Assets** you wish for the alarm to apply to;
4. Select the **Tick** to move forward;
5. Select the **Applicable** alarms;
6. Select the **Tick to Save** the alarms.

Hint:

Not receiving audible and visual alarm notifications? Check the bellow settings:

- Alarms are selected and turned on
- Your settings permissions for the WiTi app are turned on – This includes banners, storage and sound notifications
- Your mobile data is active.

Want to see your alarm log? Select the BELL icon in the top right hand corner to view all of the saved alarms. Please note if you “swipe” the alarm off the notification screen it will not save.



Completing a Playback (Only Live Assets)

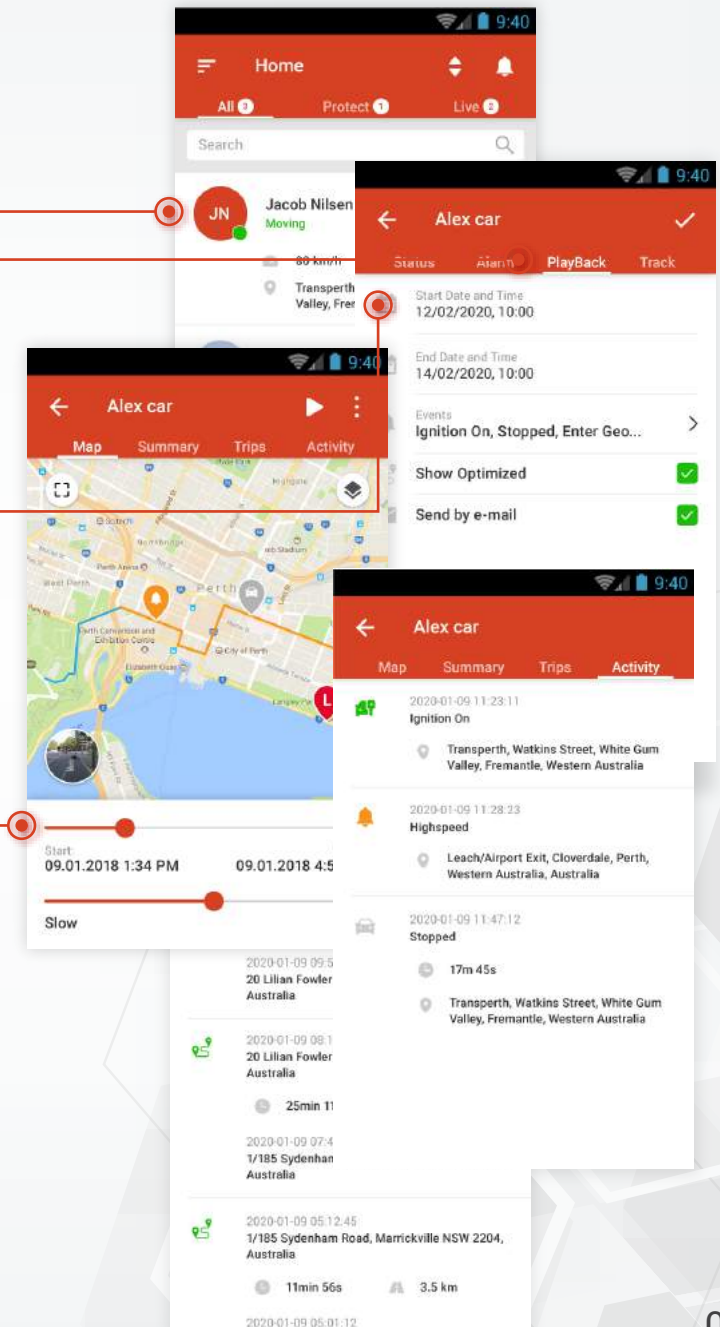
The Playback will show you the assets route, speeds, stops and statistical information:

1. Select the asset for which you want to view the Playback; ●
2. Select the **Playback** tab; ●
3. Set the **Start** and **End** date and times; Click the **Apply** icon; ●
4. The recorded route will display on a **Map**. This will allow you to **Toggle** the desired time and and playback speed; ●

Hint:

In the tabs: **Summary**, **Trips** and **Activity** you can view more detailed information about trips and events.

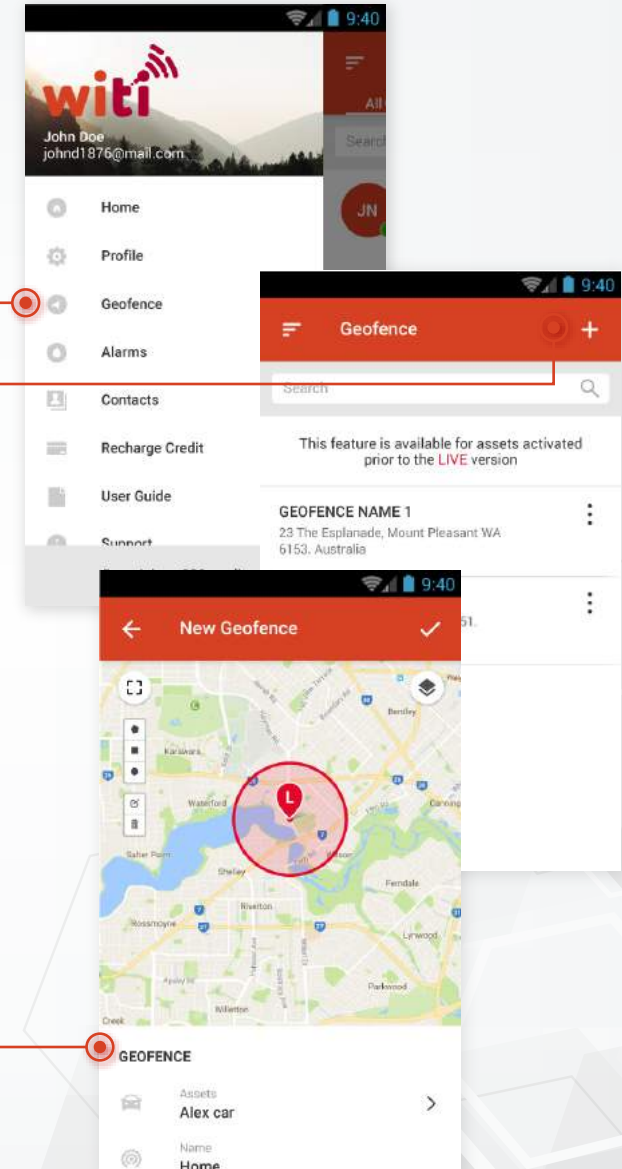
The longer the playback the more time it may take to download the data. Access up to 30 days of playback data in one report on the **WEBSITE** login.



Setting Geofence (Only Live Assets)

Geofences are a great way to log and receive notifications when an asset enters or leaves a designated area:

1. On the **Menu** screen, select **Geofence**;
2. In the screen that appears, select the **Plus (create)** icon.
3. The **Geofence** will display on a **Map**. Add the **Necessary** information and set the geofence **Radius**.



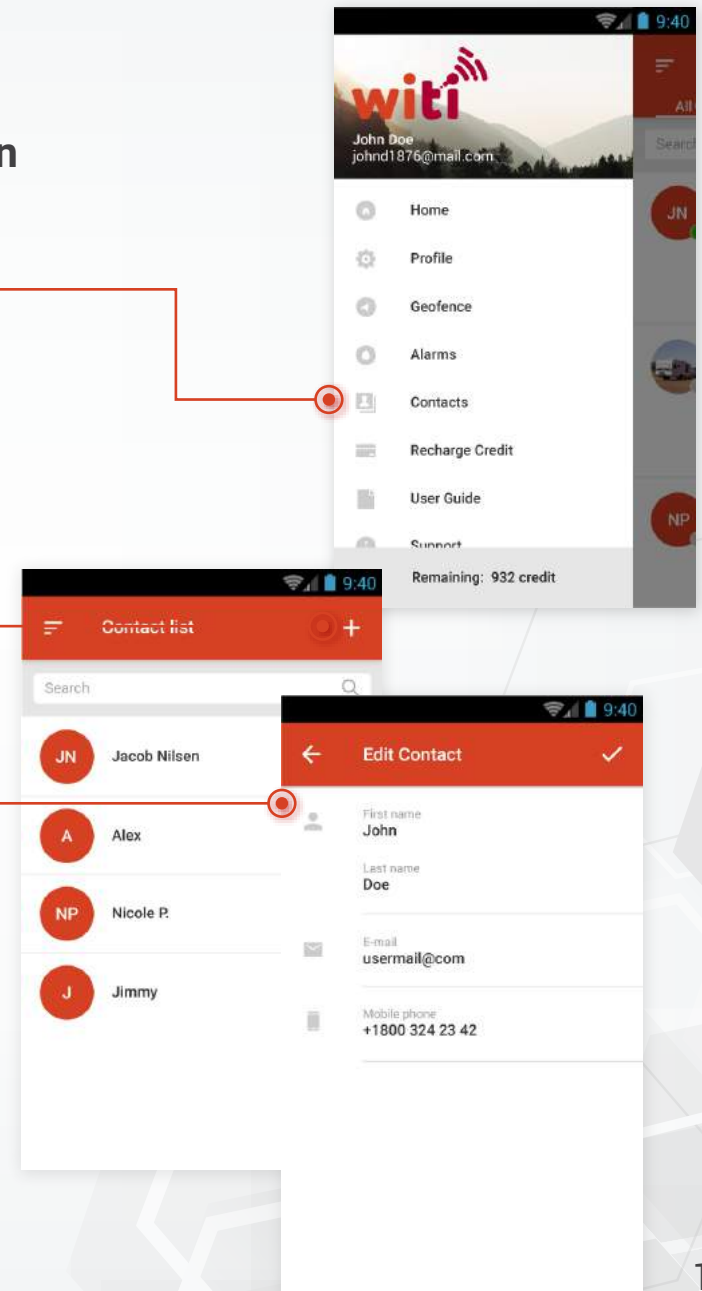
Hint:

Want to quickly secure a GEOFENCE around your assets current position? Click the GEOLOCK option on the assets STATUS page.

Adding Contacts To The Contact List

When creating reports, for faster and more convenient sending, you can create a list of contacts to which reports will subsequently be sent.

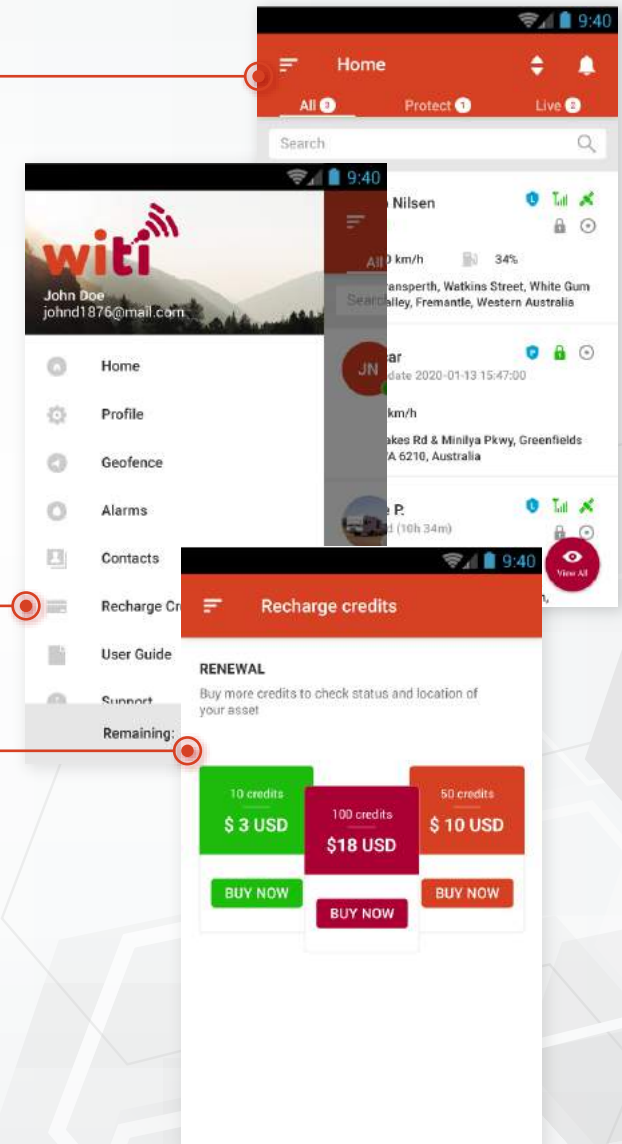
1. On the **Menu** screen, select **Contacts**;
2. Click **Add** icon to create new contact;
3. **Enter** the data.



Recharging Credits

To recharge credits to use the IMMOBILISATION functions should it be fitted to your asset:

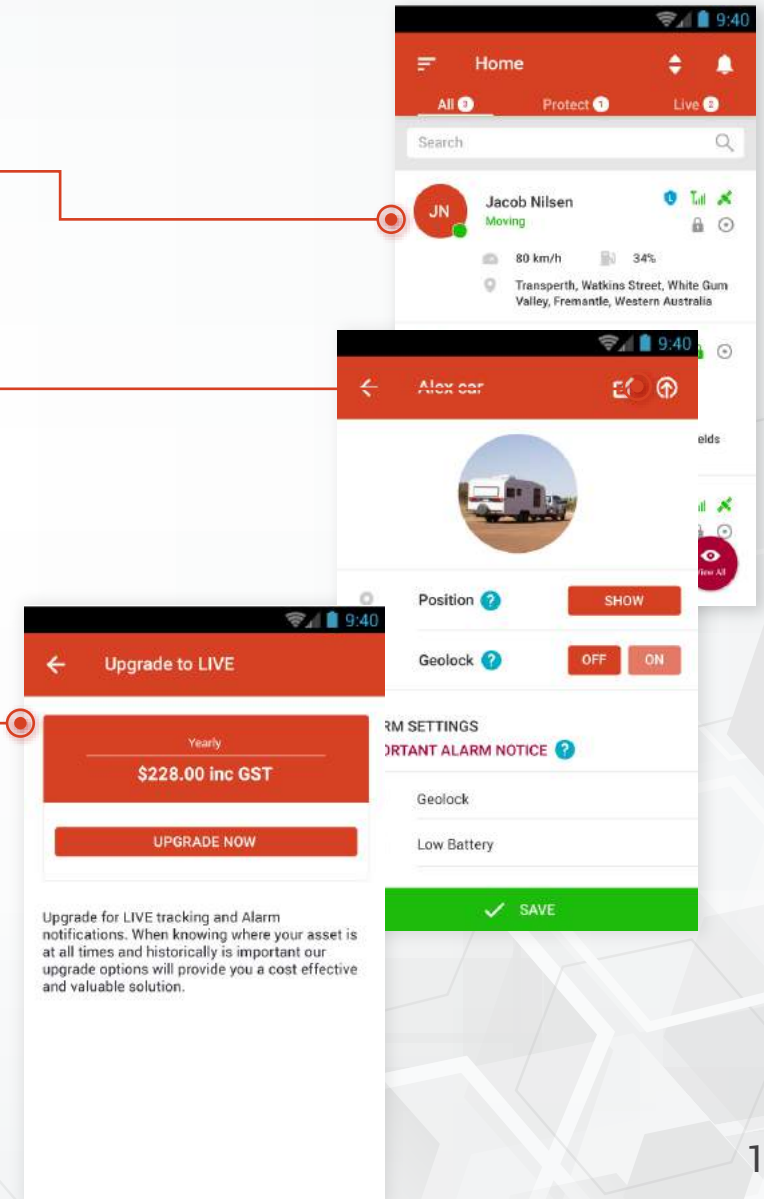
1. Select the **Menu** option;
2. Select **Recharge credits**;
3. Select the **Desired amount**, this will direct you to PAYPAL to process the payment.



Upgrade To Live (Protect Assets)

Want to get more out of your Protect device?
To upgrade to live tracking follow the below steps:

1. Select the **Protect** asset you wish to upgrade;
2. Click **Upgrade to live** icon;
3. Click the payment **Plan**;
4. Complete the required Paypal information;



Change Password

To ensure maximum account security we recommend changing your default password:

1. On the **Menu** screen, select the **Profile**;
2. Select the **Password** tab;
3. Enter your **Current** password;
4. Enter your **New password** into the password and confirm password sections. Click the **Apply** icon.

