

User's Manual

Warden Mobile Application



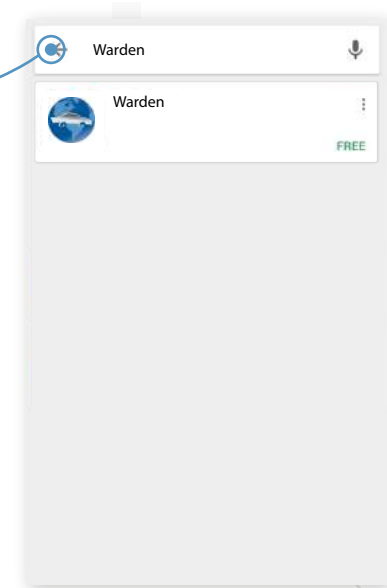
Downloading the Mobile Application

Follow these steps to download the mobile application:

1. Sign in to **PlayStore** or **AppStore**;
2. Enter **Warden** into the search field; ●
3. **Install** the app on your device.




Hint and Tips:

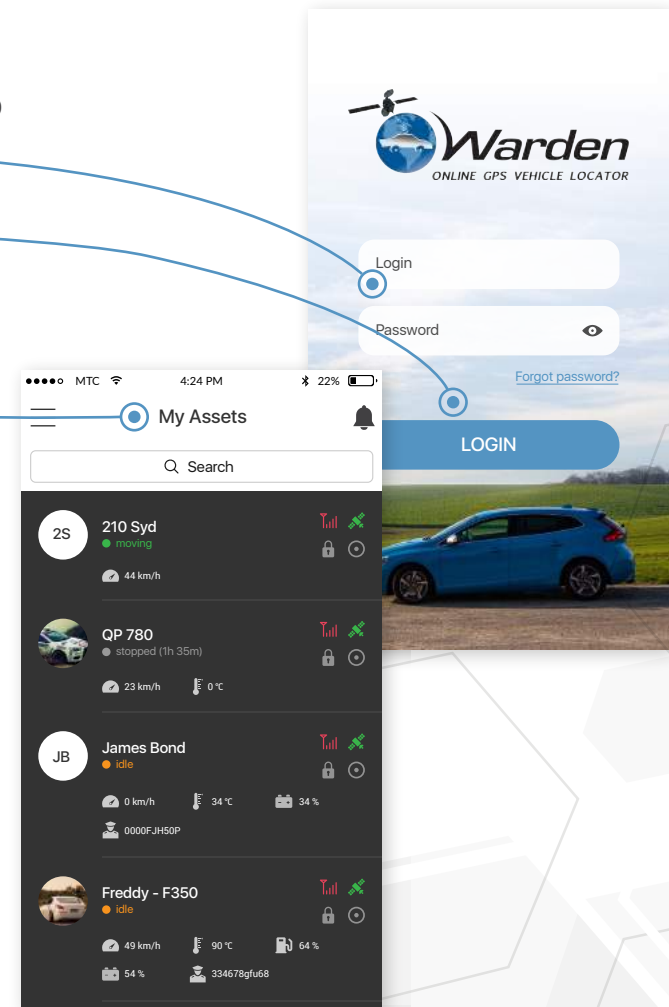
- Turn on all permissions to ensure optimal app performance.
- The asset STATUS page will provide information for:
 - Assets current location
 - Update time and date
 - Current speed
 - Current mileage
 - Current engine hours
 - Set a geolock
 - Immobilise your asset/s
 - See whether the asset is running or not
 - Check the asset voltage (compatible systems only)
 - See idle/Stationary times



Login to Your Mobile App

Login to the app to access tracking and alarms on the go:

1. Enter your username or email into **the Login box** and your password into **the Password box**; 
2. Select **Login** to enter your account; 
3. Upon entering your account your **Assets** will be displayed on the home screen. 



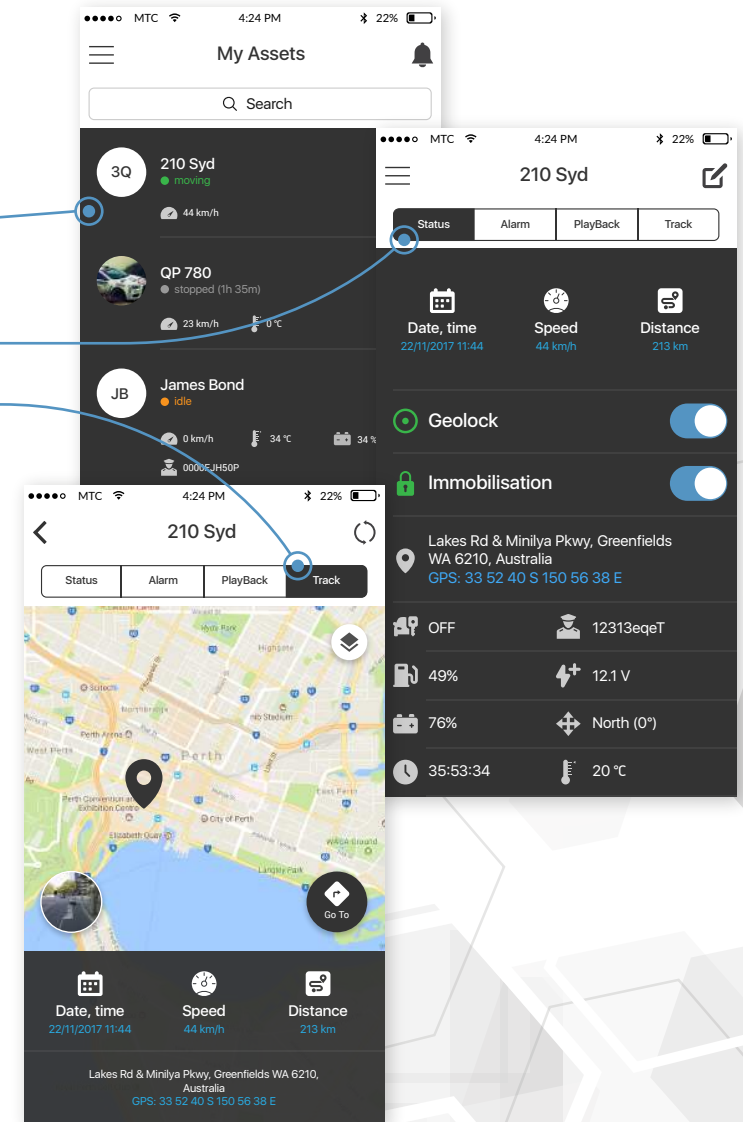
Hint:

We strongly recommend you modify the default password for maximum account security.

Asset Live Location and Update Information

Live track the location and information of your assets for up to date information:

1. Select the **Asset name**;
2. The **Status** page will provide the up to date information for the desired asset;
3. Select the **Track** option to view the location on a **Map**.



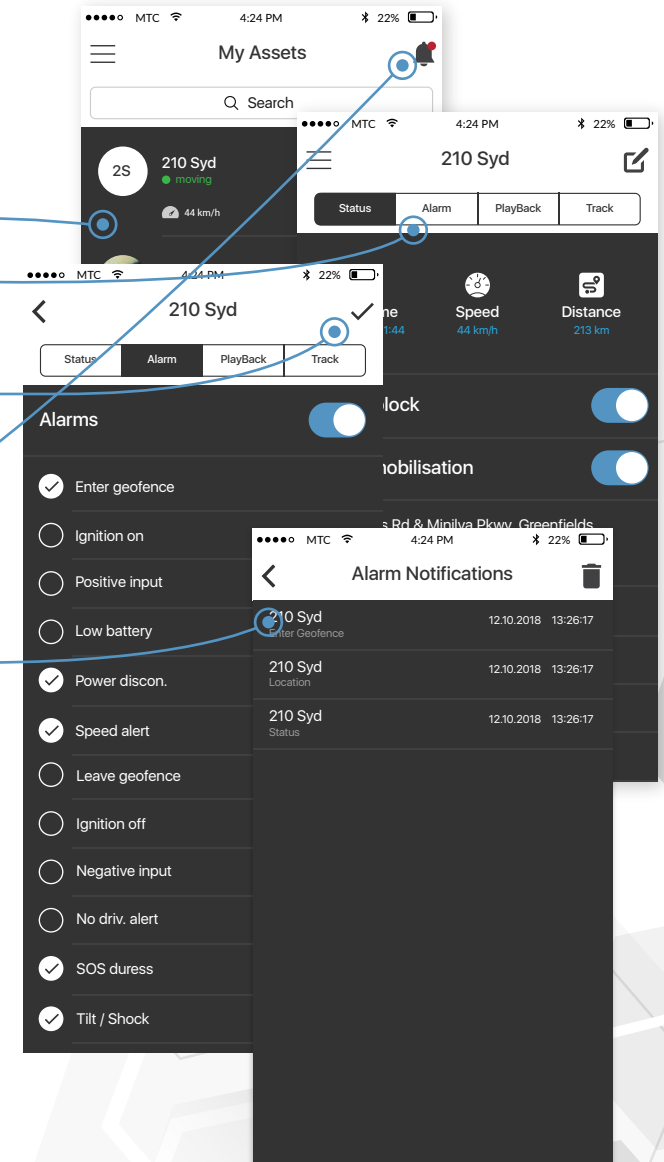
Hint:

Need directions? Click on the GO TO option on the tracking page to access your mapping software.

Setting Alarm Notifications – Individual Assets

Setting alarms into only provides additional security but also a great way to track the usage of your asset/s:

1. **Select** the asset your wish to set the alarm for;
2. Select **the Alarm** tab;
3. In the list of alarm **Select** the desired alarms you wish to receive.
Select **the Apply icon** to save the changes;
4. During an alarm you will receive a Push notification, either click the notification to display the information or enter the App and select **the Bell icon**;
5. This will display the notifications from the asset, **Select** the notification you wish to review.



Setting Alarm Notifications – Multiple Assets

Setting alarms for a fleet has never been easier:

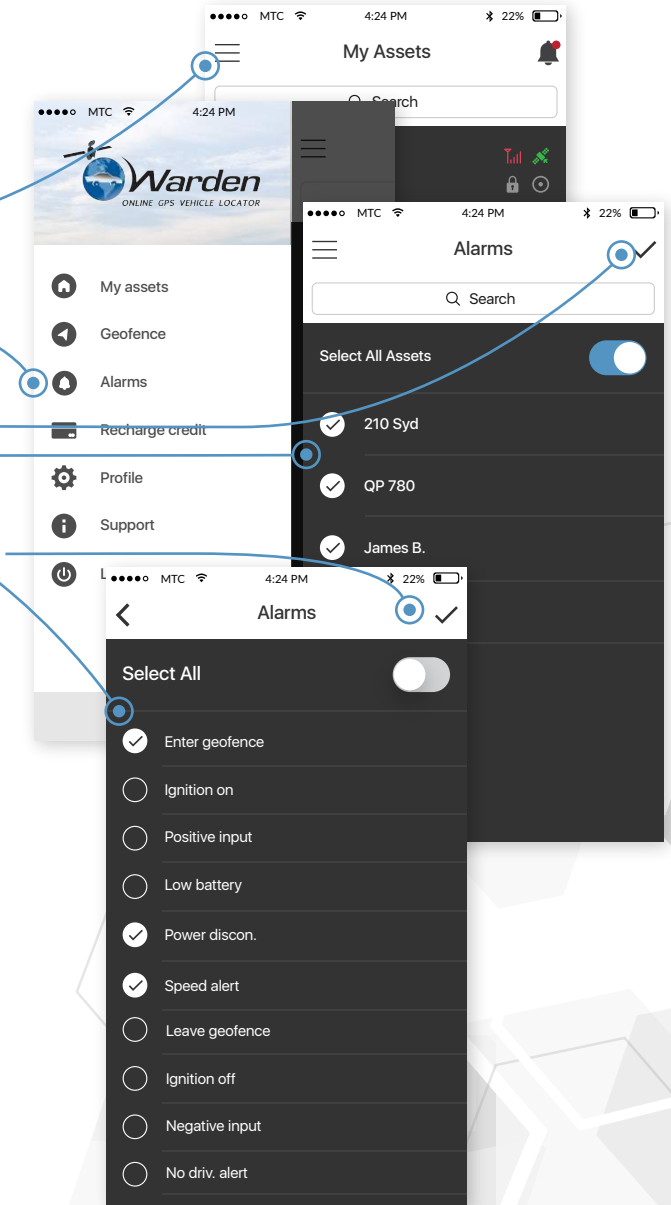
1. Select the **Menu** option;
2. Select the **Alarms** tab;
3. **Select the Assets** you wish for the alarm to apply to;
4. Select the **Tick** to move forward;
5. Select the **Applicable** alarms;
6. Select the **Tick to Save** the alarms.

Hint:

Not receiving audible and visual alarm notifications? Check the bellow settings:

- Alarms are selected and turned on
- Your settings permissions for the Warden app are turned on – This includes banners, storage and sound notifications
- Your mobile data is active.

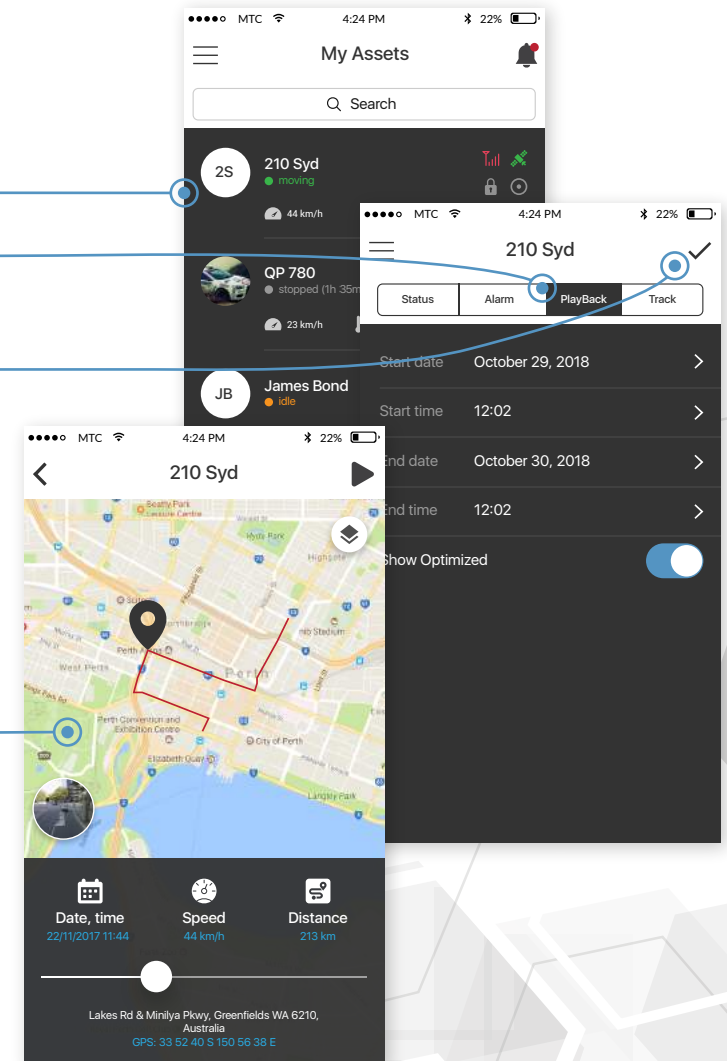
Want to see your alarm log? Select the BELL icon in the top right hand corner to view all of the saved alarms. Please note if you “swipe” the alarm off the notification screen it will not save.



Completing a Playback

The Playback will show you the assets route, speeds, stops and statistical information:

1. Select the asset for which you want to view the Playback;
2. Select the Playback tab;
3. Set the Start and End date and times.
Click the Apply icon.
4. The recorded route will display on a Map; this will allow you to Toggle the desired time.



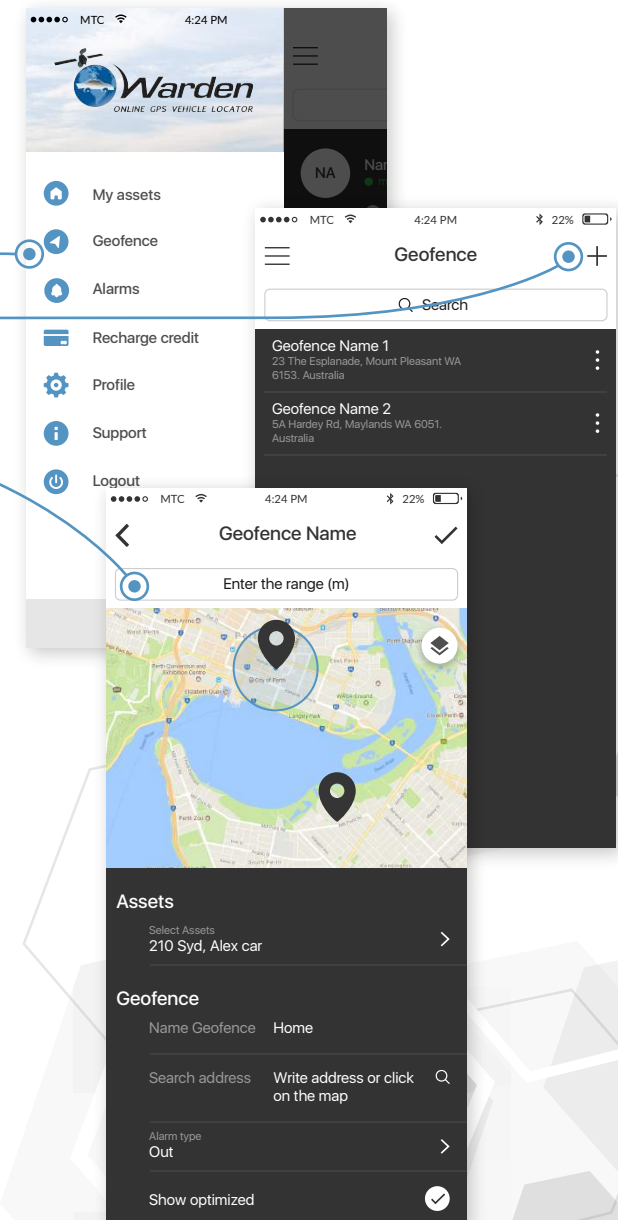
Setting Geofence

Geofences are a great way to log and receive notifications when an asset enters or leaves a designated area:

1. On the **Menu** screen, select **Geofence**;
2. In the screen that appears, select the **Plus (create)** icon.
3. The **Geofence** will display on a **Map**. Add the **Necessary** information and set the geofence **Radius**.

Hint:

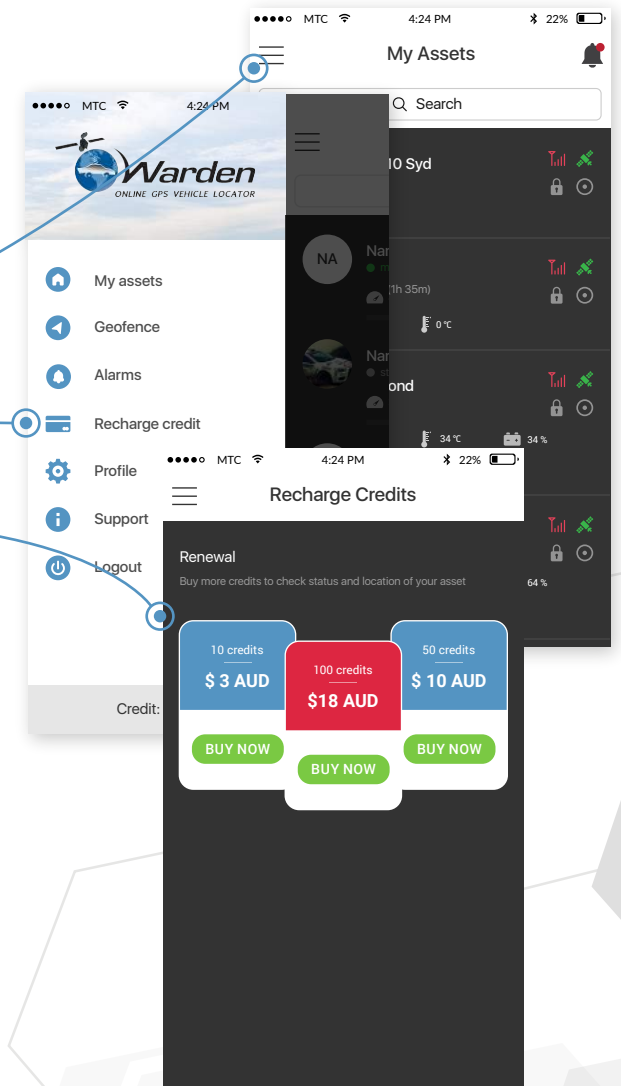
Want to quickly secure a **GEOFENCE** around your assets current position? Click the **GEOLOCK** option on the assets **STATUS** page.



Recharging Credits

To recharge credits to use the IMMOBILISATION functions should it be fitted to your asset:

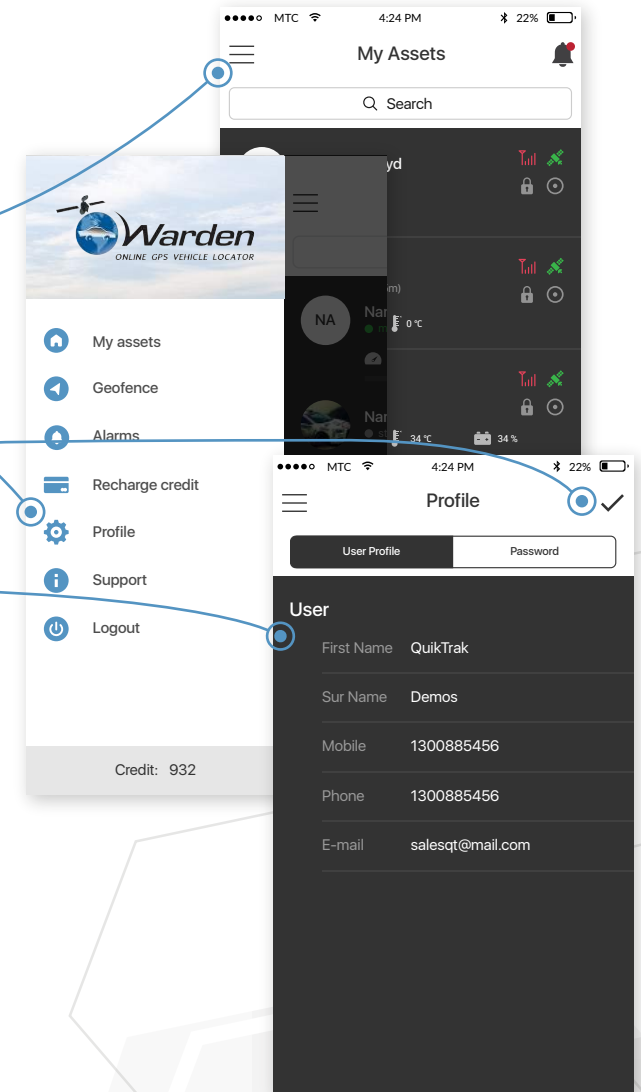
1. Select the **Menu** option;
2. Select **Recharge credits**;
3. Select the **Desired amount**, this will direct you to PAYPAL to process the payment.



Edit Your Profile

To edit your details complete this through the WEBSITE or in the APP:

1. Select the **Menu** option; ●
2. Select the **Profile** tab; ●
3. Edit the desired **Information**; ●
4. Select the **Tick** to save. ●



Hint:

HAVE AN ISSUE? LOG A TICKET

If you have an issue with the APP or device lodge an online ticket:

1. Select the MENU option;
2. Select Support, this will redirect you to the support ticketing system;
3. Enter the information and select SEND.

Change Password

To ensure maximum account security we recommend changing your default password:

1. On the **Menu** screen, select the **Profile**; ●
2. Select the **Password** option; ●
3. Enter your **Current** password; ●
4. Enter your **New password** into the password and confirm password sections. Click the **Apply icon**. ●

